



Selva Flooring Warranty

Luxury Vinyl Plank / SPC

Effective: March 15, 2025

Selva Flooring SPC products are protected under a Limited Warranty from the date of purchase by the installer or end user. This warranty covers manufacturing defects in material and workmanship, provided installation, maintenance, and use are in line with Selva Flooring's Installation & Care Guidelines.

Selva Flooring SPC products are backed by:

- 50-Year Limited Residential Warranty (manufacturing defects)
- 10-Year Limited Commercial Warranty (manufacturing defects)

Note: Certain product collections may carry different warranty terms, which will be clearly indicated at the time of purchase.

Keep proof of purchase in the form of an invoice, bill, or retailer/contractor statement showing purchase date, product, and price

Terms for Warranty

If a defect covered by this Limited Warranty is found within the warranty period, Selva Flooring will, upon verification of the defect, authorize the repair or replacement of the affected area at no charge, using flooring of equal value and quality.

All warranty claims must be submitted in writing on the official Selva Flooring Warranty Claim Form. The defective material must be made available for inspection. The claim form can be obtained from your Selva Flooring sales representative or authorized retailer.

This Limited Warranty applies from the date of purchase and only to the original owner of the floor.

Pre-Installation

Selva Flooring warrants that its products are free of visual defects at the time of purchase. It is the responsibility of the customer or installer to carefully inspect each plank prior to installation. Planks with visible defects should not be installed, and Selva Flooring will not be responsible for claims on flooring installed with visible defects.



Installation

This warranty covers material costs provided that the flooring is installed according to the Selva Flooring Installation Guidelines.

Warranty Coverage

1. Wear Warranty

Selva Flooring warrants to the original purchaser that:

- The wear layer will not wear through the decorative surface. (Scratches, indentations, or gloss reduction are not considered wear.)
- Flooring will not fade from normal indoor lighting or direct sunlight.
- In its original manufactured state, the product will be free of manufacturing defects.

2. Structural Warranty

We warrant that Selva Flooring SPC:

- Will not delaminate.
- Will be free of manufacturing defects in its original condition.

This warranty remains valid for as long as the original installation is in place.

3. Radiant Heat Warranty

Selva Flooring SPC may be installed over approved radiant-heated subfloors, provided the radiant heat system is warranted for SPC/LVT installation and proper guidelines are followed, including:

- System must be embedded (not surface mats).
- Room temperature must be maintained at a minimum of 60°F (15°C).
- Floor surface temperature must not exceed 85°F (30°C).
- Moisture testing of subfloors must meet industry standards.

Improper radiant heat use will void the warranty.

4. Moisture Warranty

When properly installed and under normal household use, Selva Flooring SPC is resistant to damage from routine cleaning or everyday spills. Planks will not swell, buckle, or lose structural integrity due to normal moisture exposure.

This warranty does not cover damage from flooding, plumbing leaks, standing water, or mechanical failures.



Warranty Exclusions

This warranty does not cover:

1. Damage from furniture without proper floor protectors.
2. Indentations, scratches, or surface damage caused by misuse, negligence, high-heeled shoes, pebbles, or abrasives.
3. Damage from fire, burns, flooding, abuse, or improper installation.
4. Dissatisfaction due to improper installation not in accordance with Selva Flooring guidelines.
5. Labor costs for installing flooring with visible defects.
6. Labor costs for repair/replacement where installation was not professionally performed.
7. Discoloration or adhesive bond failure from incorrect adhesive use.
8. Improper acclimation or failure to maintain environmental conditions:
 - Flooring must be acclimated at the job site for a minimum of 24 hours in the unopened cartons at a consistent room temperature between 65°F and 85°F (18°C–29°C) before installation.
 - After installation, the flooring must be continuously maintained within this temperature range.
 - Failure to properly acclimate or maintain conditions will void this warranty.
9. Subfloor issues including moisture, mold, alkaline substances, or hydrostatic pressure.
10. Use of non-recommended cleaning products (wax, oil, polish, vinegar, or steam mops).

Legal Limitations

To the extent permitted by law, all implied warranties which may arise by implication of law or application of course of dealing or usage of trade — including but not limited to implied warranties of merchantability or fitness for a particular purpose — are expressly excluded.

No warranties, express, implied, statutory, or otherwise, extend beyond those expressly set forth in this warranty. Selva Flooring will not be responsible for any consequential, special, or indirect damages.

These limited warranties constitute the entire agreement between Selva Flooring and the original purchaser. No waiver, modification, or amendment shall be valid unless made in writing and signed by an authorized representative of Selva Flooring.